



**Alphaswift Industries Sdn. Bhd.**

Level 23-1, Premier Suite One Mont Kiara,  
No. 1, Jalan Kiara, Mont Kiara 50480  
Kuala Lumpur.  
[hello@alphaswift.com](mailto:hello@alphaswift.com)  
+60149464896

Alphaswift shall guarantee good quality and proper functioning of the purchased product if it is used in the manner appropriate for the purpose thereof and in accordance with the operation manual, and shall provide warranty services subject to the following conditions:

1. This Warranty covers the defects resulting from defective parts, materials, or manufacturing if such defects are revealed during the first 100 hours of flight time or a period of 12 months from the date of purchase, whichever comes first.
2. The product is considered defective if the product fails to perform normally as per the instruction manual, failure is due to internal product characteristics, and has been confirmed by Alphaswift.
3. The Warranty does not cover consumables or parts of limited regular functionality due to their natural wear and tear.
4. The Warranty does not cover any software by third-party manufacturers or vendors.
5. The Warranty does not cover accessories e.g. batteries, straps, covers and etc.
6. The Warranty doesn't cover damages caused due to God and force majeure acts.
7. The Warranty will be null and void if
  - a. The product is damaged physically.
  - b. The product is repaired, maintained, modified, and disassembled by non Alphaswift certified technicians.
8. The defects and damages revealed during the Warranty period shall be repaired free of charge exclusively by Alphaswift Industries 15 working days from the date of delivering the product to the Alphaswift Service Center.
9. Removing defects and damages time could be extended in case a replacement part needs to be imported outside Malaysia or the defected or damaged part needs to be shipped to the part's service center.
10. Warranty services will be provided under the following conditions:
  - a. Immediately and effectively notify Alphaswift about the product's defects and cease any use of it.
  - b. The marked product along with a copy of the commercial invoice should be delivered to the Alphaswift Service Center.
  - c. The serial number of the delivered defective product must match the serial number sold to the Customer.
  - d. The Alphaswift Service Center should be notified in writing of any additional accessories installed in the product.
  - e. The product should be delivered together with a detailed and readable description of the technical problem.



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- f. The delivered product should have intact seals with production date or serial numbers and should be appropriately packaged during its loading, transportation, and unloading.
  - g. The shipment to the Alphaswift Service Center must be arranged and paid for by the Customer.
11. Alphaswift reserves the right to charge the Warranty beneficiary with the costs of service, transportation, insurance, and customs clearance if the defect does not fall within the scope of this Warranty or the product has not been proven defective.